Pure Certified FlashArray™ Support Specialist Prep

NOTE: SUCCESSFUL COMPLETION OF THIS COURSE DOES NOT GUARANTEE THAT YOU WILL PASS THE EXAM.

INTENDED AUDIENCE
EXPERIENCED IT PROFESSIONALS WHO SUPPORT PURE FLASHARRAY SOLUTIONS

COURSE TYPE
ON-DEMAND, vILT, ILT

DURATION
ON-DEMAND - 1 DAY
vILT - 2 DAYS
ILT - 2 DAYS

LABS
VIRTUAL

RECOMMENDED NEXT STEPS
STUDY FOR AND TAKE THE PURE CERTIFIED FLASHARRAY SUPPORT SPECIALIST EXAM

PUREPEAK
Performance, Education, and Knowledge

The Pure Storage Certified FlashArray™ Support Specialist course provides support professionals with the knowledge, practical experience, and step-by-step procedures you need to successfully troubleshoot issues and support Pure Storage FlashArray products. You'll learn how to shorten your time to resolution and increase your customer satisfaction as you handle FlashArray support for your own data center or your customers' data centers.

COURSE BENEFITS

Gain practical knowledge through hands-on learning and instruction with in-depth explanations that go beyond the basics. Graduates of this course will have knowledge of support terminology, and support processes. This course is delivered virtually (vILT), or in-person (ILT) and the duration can be modified to suit your learning needs.

COURSE OUTLINE

In this training, you will learn,

Hardware
- Troubleshooting
- Healthcheck
- Replacement Identification Process and Configuration

Software
- Troubleshooting
- Healthcheck
- Single Sign-On (SSO) and Directory Services

Networking
- Troubleshooting
- Storage Area Networking (SAN)
- Network Attached Storage (NAS)
- Certificates and Secure Sockets Layer (SSL) Encryption

Performance
- Troubleshooting
- Monitoring
- Storage Space
- Quality of Service

Replication
- Troubleshooting
- ActiveCluster
- ActiveDR
- FlashArray File Services
- Offload
- Asynchronous Replication

[insert publication number and date here]